



SCHOOL TRANSPORT GUIDE

2023-2024

Welcome

Dear Parents,

I hope you are enjoying a good Summer.

We are delighted to announce a change to the School Transport Service from September 2023 which we believe will improve the overall service offered to all parents that use it. To this end, we have produced this Transport and Travel Guide which sets out all of the School Transport Service options that are currently available to pupils.

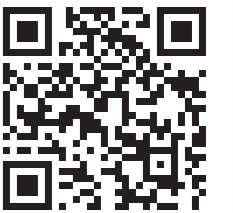
We are delighted to announce our partnership with Vectare, a specialist school transport management company. Vectare are responsible for over 2.5 million school journeys per annum. Vectare will manage all aspects of the School's Transport Service and any enquiries can be directed to their team at dulwichcranbrook@vectare.co.uk.

As part of this, I can confirm that our intention is to improve the overall service provision of the School Transport Service, and as such, if you do have any further feedback on the service please do not hesitate to contact us.

Both Vectare and ourselves are looking to continue to make improvements to the network and, whilst it will not be possible for us to accommodate all parental requests and wishes, we do invite them so we can look to achieve as much as possible. May I also take this opportunity to remind anyone who doesn't currently use the Transport Service that they are more than welcome to do so, subject to availability. Should you wish to use the service, please visit dulwichcranbrook.vectare.co.uk to make a booking.

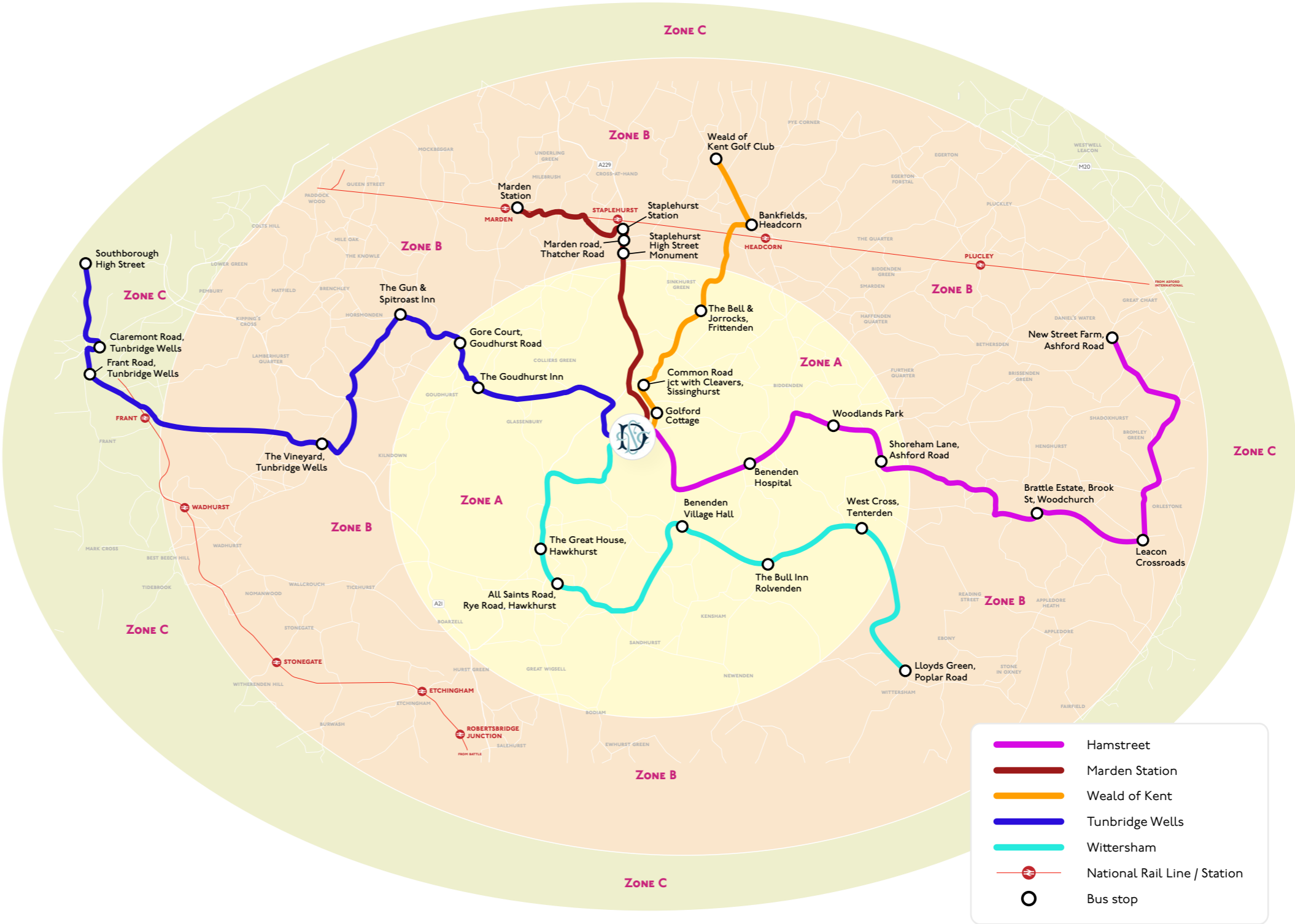
Kind regards,

James Barlow
Interim Bursar



Scan the QR code
to make a booking!

Route Map



Timetables

Hamstreet

Zones	Stops	AM	PM
B	New Street Farm, Ashford Road	07:20	18:30
B	Leacon Crossroads	07:35	18:15
B	Brattle Estate, Brook St, Woodchurch	07:40	18:10
A	Shoreham Lane, Ashford Road	07:55	17:55
A	Woodlands Park	08:00	17:50
A	Benenden Hospital	08:08	17:42
-	The Dulwich School Cranbrook	08:20	17:30

Weald of Kent

Zones	Stops	AM	PM
B	Weald of Kent Golf Club	07:50	18:00
B	Bankfields, Headcorn	07:52	17:58
A	The Bell & Jorrocks, Frittenden	08:00	17:50
A	Common Road jct with Cleavers, Sissinghurst	08:10	17:40
A	Golford Cottage	08:15	17:35
-	The Dulwich School Cranbrook	08:20	17:30

Wittersham

Zones	Stops	AM	PM
B	Lloyds Green, Poplar Road	07:22	18:27
A	West Cross, Tenterden	07:35	18:15
A	The Bull Inn Rolvenden	07:42	18:08
A	Benenden Village Hall	07:48	18:02
A	All Saints Road, Rye Road, Hawkhurst	08:00	17:50
A	The Great House, Hawkhurst	08:05	17:45
-	The Dulwich School Cranbrook	08:20	17:30

Tunbridge Wells

Zone	Stops	AM	PM
C	Southborough High Street	07:15	18:35
C	Claremont Road, Tunbridge Wells	07:27	18:23
C	Frant Road, Tunbridge Wells	07:32	18:18
B	The Vineyard, Tunbridge Wells	07:45	18:05
B	The Gun & Spitroast Inn	07:55	17:55
A	Gore Court, Goudhurst Road	08:00	17:50
A	The Goudhurst Inn	08:05	17:45
-	The Dulwich School Cranbrook	08:20	17:30

Marden Station

Zones	Stops	AM	PM
B	Marden Station	07:50	18:00
B	Marden road, Thatcher Road	07:55	17:55
B	Staplehurst Station	08:00	17:50
B	Staplehurst High Street Monument	08:05	17:45
-	The Dulwich School Cranbrook	08:20	17:30

Fares

Zones	Single (Per Year)	Return (Per Year)
Zone A	£720	£1,440
Zone B	£840	£1,680
Zone C	£1,020	£2,040

1

Scan the QR code or go to dulwichcranbrook.vectare.co.uk to locate your nearest stop and make a booking.



2

Make your booking and get instant confirmation.

3

Contact our Transport Department via the website if you have any questions.

Terms & Conditions

1. This agreement is made between all school bus passengers, their parents and The Dulwich School Cranbrook in order to provide safe, comfortable and civilised journeys for all passengers.
2. Arrangements for pupils' journeys to and from school are the responsibility of their parents. To assist with discharging this responsibility, the School provides a School Transport Service. Parents are responsible for their children at all times including both prior to and after boarding and alighting.
3. Transport on the School Transport Service must be arranged and paid in advance through the online booking system.
4. Bookings are non-refundable in the event of a pupil failing to travel.
5. Bookings are to be made via dulwichcranbrook.vectare.co.uk.
6. Each pupil for whom an online form has been submitted will be added to a bus list detailing the service they travel on and their bus stop. Their name will appear on a list which will be checked by the driver.
7. It will be the parent's responsibility to inform the School via the Contact Us form on the School Transport Service website if they no longer wish for their child to use the School Transport Service. A full term's notice must be given by a parent prior to the removal of a pupil from the School Transport Service.
8. No pupil is permitted to travel on the School Transport Service if not pre-booked for that bus. Other arrangements for journeys to and from school must be made by the pupil or their parents. Pupils must travel to and from the School in full school uniform or full school tracksuit or other appropriate clothing.
9. Pupils should be at the bus stop five minutes before the scheduled time of departure to ensure they do not miss the bus. Drivers will not wait past the scheduled departure time.
10. Good conduct is required at all times. Shouting, use of inappropriate language, dropping litter, playing loud music or any other misbehaviour is strictly forbidden, and pupils must not needlessly talk or distract the driver. Pupils must ensure that any online activity will not cause distress to others and normal school sanctions, or breach of guidelines, will be enforced.
11. Except when embarking or disembarking, or when asked to move to a different seat in accordance with condition 10, all passengers must remain seated with their seatbelts fastened correctly.
12. Please make sure that there is no pupil left on their own when you collect your son or daughter from the bus stop.
13. Whilst on a school bus, all passengers must accept the authority of a member of staff or driver, who may ask them to obey any reasonable instruction such as pick up litter, cease from certain actions or to move to a different seat.
14. Failure to comply with these conditions may result in the matter being referred to the Deputy Head, Pastoral and may result in disciplinary action, including temporary or permanent withdrawal of permission to use the School Transport Service.
15. The Dulwich School Cranbrook aims for 95% of journeys to operate within the transport industry window of tolerance of one minute early to five minutes late, however timings may vary due to traffic conditions or unforeseen circumstances. There may be some adjustment needed to the timings in the first weeks of term when new routes are introduced.



Produced by Vectare for The Dulwich School Cranbrook. © Vectare 2023. Timetable, route and fare information is correct as of September 2023.

This guide is produced for information only. We cannot be held liable for any errors or omissions or for any loss or damages caused, howsoever arising and including consequential losses, as a result of the use of this Guide. Please note that bus routes are subject to change.